



# Tri Valley Bank

March 18, 2020

To all Tri Valley Bank Customers:

As the situation with COVID-19 continues to evolve, we are here to help you however we can. The health and safety of our customers and employees is our top priority. We will continue to monitor the situation and adjust as necessary.

**What Tri Valley Bank is doing:**

Sanitizing all door handles and surfaces multiple times per day.

Talmage will maintain normal business hours 8:00 - 3:30.

The Syracuse Loan Production Office will be open Monday thru Friday 8:00 – 4:00.

We will meet you at the curb to conduct your banking business if you call ahead and request this service.

We encourage you to use any ATM for cash and we will waive ATM service fees.

We will check the night drop multiple times a day.

Our Lobby will remain open in Syracuse and Talmage.

**What our customer can do:**

Use Online Banking.

Use ATM for cash.

Use the night deposit box 24/7.

Call ahead, we will meet you at the curb.

Make an appointment if you need to see Lori or Drew to limit the number of people in the Bank.

Talmage 402-264-2795, Syracuse 402-269-2283

Please call at any time with questions, we are here to continue to meet your needs and provide you with the services you need. We will update you as the situation changes.

Be safe and take care of each other!

The Staff at Tri Valley Bank